



MEMO

Date: February 11, 2022

To: YQCA State and Organization Contacts and YQCA Instructors

From: Jennifer Hawkins, YQCA Program Manager on behalf of the YQCA Executive Board of Directors

RE: YQCA Platform Transition

Greetings from the YQCA Executive Board of Directors! We hope 2022 is off to a great start! As a YQCA partner and customer, we wanted to make you aware of a recent decision our organization has made regarding the future of our program. After five years of working together, our contract with RegistrationMax has come to an end, and it is time to begin a new chapter to better serve you through this certification program. In short, it was time for an update! Our certification program represents the top-of-the-line training in food safety, humane animal care, and life skill development for youth. We are confident that the new website platform will match the same level of quality.

We are preparing for the move to the new platform which will launch on March 23, 2022! On that date, users (youth or YQCA instructors) will no longer be able to login to their account and access their certification information. Each youth and YQCA instructor that has a current and valid certification will need to download their certificate before March 23, 2022. There will be a process on the new platform to submit current and valid certifications.

In the coming weeks, more communication from YQCA about this transition to the new platform will be provided. YQCA will host a series of webinars later in February and early March for you, our state and organizational partners as well as our team of instructors. These will focus on what this move means for everyone and offer opportunities to answer your questions. We also will host an additional webinar open to the public announcing the change and answering user questions. This will be followed by a final webinar that will provide a tour of the new and improved online experience.

Thank you for your continued support and commitment to the YQCA program! We will be in touch very soon!